UNIONS CAN'T MAGICALLY IMPROVE IROPS.



Just look at these excerpts pulled from a recent AFA Article to United flight attendants on July 31, 2018.

- **1.** "Many of you have expressed your frustration at the lengthy call wait times when calling Crew Scheduling and Crew Accommodations seeking assistance during regularities. **We have elevated your concerns to inflight management...**"
- **2.** "Your MEC Officers met with senior inflight leadership to discuss our continuing concerns regarding the unavailability of hotel rooms during severe weather conditions. **Our expectations were reiterated to management...**"
- **3.** "**We will discuss** the fact that having Flight Attendants wait extended periods of time to secure hotel rooms does not support the operations."

At United, the AFA's response is to escalate IROP issues to management. At Delta, you work together with leaders and see many IROP enhancements such as IPY6/8, BizHero and many more as a result.

